

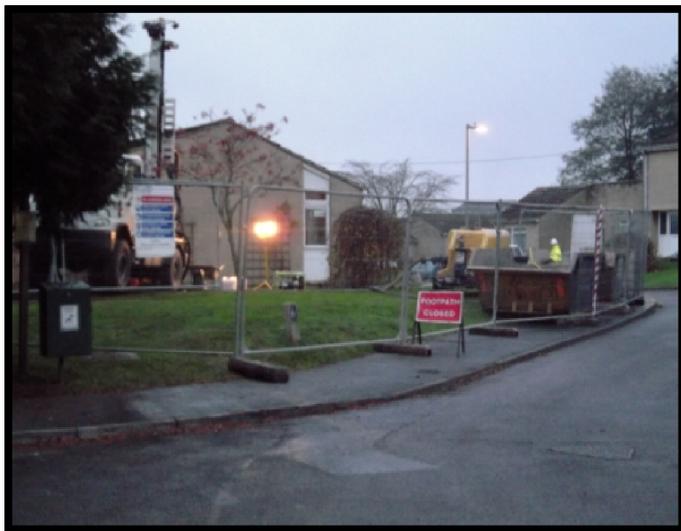
## YARLINGTON HOUSING GROUP - A CASE STUDY

In September 2012, leading UK heat pump manufacturer Kensa Engineering Ltd, contacted Iain and Andy Howley to help them deliver twenty-eight ground source systems for Yarlington Housing Group in three small villages in Somerset. Each property was to be furnished with a single Kensa heat pump and a single borehole installed in the front garden. Of paramount importance to the client was the keeping of any disruption to the home occupiers to an absolute minimum.



Although we are perhaps best known for our work in the large commercial ground source energy projects, social housing was an sector that was certainly of interest to the directors.

Iain Howley commented... *“On sites where heavy equipment is necessary to complete the installation, it is obviously important to keep the impact to house occupiers to an absolute minimum. As part of the delivery team, Our engineers attended community meetings with the property occupiers and discussed the way ahead – answering any questions or concerns that were raised. By the time it came to actually mobilise to site, each occupier knew exactly what to expect and this together with a constant focus for protecting the site area by our site staff really paid dividends....”*



Our personnel ensured that the project was kept on programme and clean and tidy to the satisfaction of both Kensa & Yarlington Housing Group throughout the delivery period.



In total, 28nr boreholes were drilled on three different sites ranging from 70m to 112m in depth.

It was especially pleasing to receive feedback from both Kensa, Yarlington & the residents themselves regarding our overall performance. One Turnpike Green resident commented.... *“I wish to express my thanks and gratitude in which this contract was carried out, in extreme weather conditions this contract was completed in a professional manner and all staff involved deserve a firm pat on the back, the new heating system is excellent and is a great improvement. Any snagging was addressed both quickly and professionally.”*

A further comment from Kensa’s John Barker Brown was.... *“Fantastic job guys – you can’t even tell you’ve have been there !”*